

Vanguard PasswordReset™

Vanguard PasswordReset is the enterprise wide solution to forgotten passwords that provides immediate payback plus long-term benefits to your organization.

**VANGUARD
PASSWORDRESET™**



Highlights

- ❑ Provides improved help-desk productivity by allowing support staff to concentrate on solving other issues rather than time-consuming password resets.
- ❑ Eliminates lost productivity when users are unable to access computer applications
- ❑ Increases profitability by automating costly password resetting activities.
- ❑ Helps retain customers by making it easier for them to access extranet and e-business environments.
- ❑ Enhances enterprise security by standardizing password reset activities and eliminating human error.

Empowering Users to Reset Forgotten Passwords

Vanguard PasswordReset is a revolutionary new self-help password resetting solution that increases profitability in enterprise environments. Vanguard PasswordReset addresses the common problem of forgotten passwords. It allows authorized users to quickly and securely change their own passwords anytime, from anyplace.

Real Cost of the Forgotten Password

Forgotten RACF passwords are an expensive problem. The cost associated with password resets is easily verified. Companies that are "outsourcing" their help-desk report they are paying \$25 to \$50 per phone call for password resets. Help-desk personnel spend a large portion of their time on password maintenance instead of solving real problems. Surveys indicate that password reset calls account for 30-70 percent of all

help-desk calls. Most organizations report 40-60 percent of all calls are related to password resets.

Minimizing Risk 24x7

Vanguard PasswordReset is a self-service and important component in Vanguard's identity management solution. PasswordReset addresses the common problem of forgotten or expired RACF passwords. It empowers employees, customers and other authorized users to quickly and securely change their own passwords anytime using their web browser.

Ease of Use

Vanguard PasswordReset is easy to use. It begins with a quick and easy registration process. Users connect to PasswordReset via their web browsers and enter a series of questions and answers of their own choosing. Only the user knows the questions and answers they have chosen. They are encrypted by PasswordReset and stored in a secure RACF database on the mainframe.

Vanguard PasswordReset™ for z/OS® & RACF® User Reset of Forgotten Passwords

Mainframe Strength Solution

Unlike other password resetting software, Vanguard PasswordReset runs on the mainframe - the enterprise's most trusted platform. It was designed from the ground-up to work hand-in-hand with IBM's Security Server. It combines the benefits and convenience of a web-based interface with the proven stability, integrity, and security of RACF. All web-based transactions are fully secure and encrypted. Unlike other products, there is no need to compromise security by downloading password or user ID information to a separate database. And there is no need to write special RACF code. With PasswordReset, everything stays where it belongs - in one place - the mainframe, the most secure place for it to reside.

Security Enhanced

Enterprise security is greatly improved with Vanguard PasswordReset because password changes are automated directly to the end user without other individuals being involved. The PasswordReset process ensures that proper security policies and procedures are followed step-by-step

PasswordReset provides an added benefit in the removal of hacker social engineering attacks, resulting in improved security. With PasswordReset, users do not need to make a help-desk call nor reveal verification details over the phone.

How It Works

If users later forget their password, they simply connect to PasswordReset via their browsers and enter the answers to the questions that they previously established. Only the user knows the questions and answers they have chosen. They are encrypted by PasswordReset and stored in a secure RACF database on the mainframe. By properly answering the questions, PasswordReset authenticates the user and assigns the new password. For enhanced reporting and security, PasswordReset can optionally be configured to automatically send e-mail messages to the security administrator, the end user, and/or others whenever PasswordReset is accessed.

For More Information

To learn more about the features and benefits of Vanguard enterprise security software solutions, visit www.go2vanguard.com.

Security Management Solutions:

Vanguard Administrator
Vanguard Advisor
Vanguard SecurityCenter

Audit and Compliance Solutions:

Vanguard Analyzer
Vanguard inCompliance
Vanguard Enforcer
Vanguard Policy Manager

Access Management Solutions:

Vanguard Authenticator
Vanguard ez/SignOn
Vanguard ez/Token
Vanguard Tokenless Authentication
Vanguard ez/Integrator
Vanguard PasswordReset

Intrusion Detection Solutions:

Vanguard Enforcer

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